

PUBLIC DISCLOSURE ON QUANTITATIVE AND QUALITATIVE PARAMETERS OF HEALTH SERVICES RENDERED (INFORMATION AS AT 31st March 2022)



NAME OF THE INSURANCE COMPANY: TATA AIG GENERAL INSURANCE COMPANY PVT LTD

1. Specify in-house claim settlement (i.e. date) in respect of in-house claim settlement / Specify name of the TPA with whom insurer entered into service level agreement (SLA) relating to the health services rendered by or on its behalf.

Note: In-house claim settlement means a policyholder or insured who has received settlement under the head of the contract TPA in case of services rendered by TPA.

(i) Details of agreement with the TPA: TPA name and address

No.	Name of the Insured Policy	Policy Start	Policy End
1	ABHIJITH ANAND K	15-07-2021	31-03-2022
2	ABHIRAM K	15-07-2021	31-03-2022
3	ABHIRAM K	15-07-2021	31-03-2022
4	ABHIRAM K	15-07-2021	31-03-2022
5	ABHIRAM K	15-07-2021	31-03-2022
6	ABHIRAM K	15-07-2021	31-03-2022
7	ABHIRAM K	15-07-2021	31-03-2022
8	ABHIRAM K	15-07-2021	31-03-2022
9	ABHIRAM K	15-07-2021	31-03-2022
10	ABHIRAM K	15-07-2021	31-03-2022
11	ABHIRAM K	15-07-2021	31-03-2022
12	ABHIRAM K	15-07-2021	31-03-2022
13	ABHIRAM K	15-07-2021	31-03-2022
14	ABHIRAM K	15-07-2021	31-03-2022
15	ABHIRAM K	15-07-2021	31-03-2022
16	ABHIRAM K	15-07-2021	31-03-2022
17	ABHIRAM K	15-07-2021	31-03-2022
18	ABHIRAM K	15-07-2021	31-03-2022
19	ABHIRAM K	15-07-2021	31-03-2022
20	ABHIRAM K	15-07-2021	31-03-2022

2. Number of policies and fees received in respect of which public disclosures are made:

Description	Individual	Group	Subsequent
Life policies	315,340	0	0
Total fees	620,340	0	0

3. Number of policies and fees received in respect of which public disclosures are made by TATA AIG HEALTH PLAN INSURANCE TPA LTD

Description	Individual	Group	Subsequent
Life policies	76	0	0
Total fees	1,36,842	0	0

4. Number of policies and fees received in respect of which public disclosures are made by PROTECT INSURANCE TPA PVT LTD

Description	Individual	Group	Subsequent
Life policies	76	0	0
Total fees	1,36,842	0	0

5. Number of policies and fees received in respect of which public disclosures are made by GENESIS HEALTH INSURANCE TPA LTD

Description	Individual	Group	Subsequent
Life policies	76	0	0
Total fees	1,36,842	0	0

6. Number of policies and fees received in respect of which public disclosures are made by TATA HEALTH INSURANCE PIA LTD

Description	Individual	Group	Subsequent
Life policies	76	0	0
Total fees	1,36,842	0	0

7. Number of policies and fees received in respect of which public disclosures are made by HEALTHCARE TPA SERVICES LTD

Description	Individual	Group	Subsequent
Life policies	76	0	0
Total fees	1,36,842	0	0

8. Number of policies and fees received in respect of which public disclosures are made by MEDICAL HEALTH SERVICES TPA PVT LTD

Description	Individual	Group	Subsequent
Life policies	76	0	0
Total fees	1,36,842	0	0

9. Number of policies and fees received in respect of which public disclosures are made by TATA HEALTHCARE TPA LTD

Description	Individual	Group	Subsequent
Life policies	76	0	0
Total fees	1,36,842	0	0

10. Number of policies and fees received in respect of which public disclosures are made by MEDICAL HEALTHCARE TPA LTD

Description	Individual	Group	Subsequent
Life policies	76	0	0
Total fees	1,36,842	0	0

11. Number of policies and fees received in respect of which public disclosures are made by PARAMOUNT SERVICES TPA PVT LTD

Description	Individual	Group	Subsequent
Life policies	76	0	0
Total fees	1,36,842	0	0

12. Number of policies and fees received in respect of which public disclosures are made by SUDAN HEALTH INSURANCE TPA PVT LTD

Description	Individual	Group	Subsequent
Life policies	76	0	0
Total fees	1,36,842	0	0

13. Number of policies and fees received in respect of which public disclosures are made by VEDIC HEALTHCARE PARKER INSURANCE TPA PVT LTD

Description	Individual	Group	Subsequent
Life policies	76	0	0
Total fees	1,36,842	0	0

14. Number of policies and fees received in respect of which public disclosures are made by TATA HEALTHCARE SERVICES PVT LTD

Description	Individual	Group	Subsequent
Life policies	76	0	0
Total fees	1,36,842	0	0

15. Number of policies and fees received in respect of which public disclosures are made by TATA MEDICOP PRIVATE

Description	Individual	Group	Subsequent
Life policies	76	0	0
Total fees	1,36,842	0	0

16. Number of policies and fees received in respect of which public disclosures are made by EAST ASIAN ASSURANCE THE PRIVATE LIMITED

Description	Individual	Group	Subsequent
Life policies	76	0	0
Total fees	1,36,842	0	0

17. Number of policies and fees received in respect of which public disclosures are made by SUDAN HEALTH INSURANCE TPA PVT LTD

Description	Individual	Group	Subsequent
Life policies	76	0	0
Total fees	1,36,842	0	0

18. Information with regard to the geographical area in which services are rendered by the TPA/Insurer (States name and District names shall be provided in respect of which public disclosures are made)

No.	Name of State	Name of District	No. of policies	No. of fees
1	Andhra Pradesh	Hyderabad	315,340	620,340
2	Andhra Pradesh	Hyderabad	76	1,36,842
3	Andhra Pradesh	Hyderabad	76	1,36,842
4	Andhra Pradesh	Hyderabad	76	1,36,842
5	Andhra Pradesh	Hyderabad	76	1,36,842
6	Andhra Pradesh	Hyderabad	76	1,36,842
7	Andhra Pradesh	Hyderabad	76	1,36,842
8	Andhra Pradesh	Hyderabad	76	1,36,842
9	Andhra Pradesh	Hyderabad	76	1,36,842
10	Andhra Pradesh	Hyderabad	76	1,36,842
11	Andhra Pradesh	Hyderabad	76	1,36,842
12	Andhra Pradesh	Hyderabad	76	1,36,842
13	Andhra Pradesh	Hyderabad	76	1,36,842
14	Andhra Pradesh	Hyderabad	76	1,36,842
15	Andhra Pradesh	Hyderabad	76	1,36,842
16	Andhra Pradesh	Hyderabad	76	1,36,842
17	Andhra Pradesh	Hyderabad	76	1,36,842
18	Andhra Pradesh	Hyderabad	76	1,36,842
19	Andhra Pradesh	Hyderabad	76	1,36,842
20	Andhra Pradesh	Hyderabad	76	1,36,842

19. Date of claim processing:

Category	No. claims	Value	Claim Status
Completed	2887	3,33,17,53,000	100%
(a) Densification number of claims at the beginning of the year	1,43,521	1,88,32,00,000	100%
(b) Number of claims reported during the year	1,47,739	1,81,75,00,000	100%
(c) Number of claims paid during the year (to be specified in brackets)	1,47,739	1,81,75,00,000	100%
(d) Number of claims transferred during the year (to be specified in brackets)	1,43,521	1,88,32,00,000	100%
(e) Number of claims outstanding at end of the year	76	1,36,84,200	100%

20. Turn around time (TAT) for cashless claims (in respect of number of claims):

21. Turn around time (TAT) for non-cashless claims (in respect of number of claims):

Category	Individual		Group		Subsequent		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Completed	100%	100%	100%	100%	100%	100%	100%	100%
Between 3 to 6 months	0	0%	0	0%	0	0%	0	0%
More than 6 months	0	0%	0	0%	0	0%	0	0%

Category	Individual		Group		Subsequent		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Completed	100%	100%	100%	100%	100%	100%	100%	100%
Between 3 to 6 months	0	0%	0	0%	0	0%	0	0%
More than 6 months	0	0%	0	0%	0	0%	0	0%

22. Date of grievance received against the TPA:

23. Grievance resolution agency:



TPA Name		Vipul Medcorp Insurance TPA Private Limited	
Description		Group policies (in %)	
Sr. no.		TAT for pre-auth	TAT for Discharge
1	Within <1 hour	60%	67%
2	Within 1-2 hours	27%	21%
3	Within 2-6 hours	12%	11%
4	Within 6-12 hours	0%	2%
5	Within 12-24 hours	0%	0%
6	> 24 hours	0%	0%
Total	Total	100%	100%



	TPA name	East West Assist Insurance TPA Private Limited	Ericson Insurance TPA Private Limited	Family Health Plan Insurance TPA Limited
Sr. no.	Description	No. of grievances	No. of grievances	No. of grievances
1	Grievances Outstanding at the beginning of the year	0	0	0
2	Grievances received during the year	0	2	7
3	Grievances resolved during the year	0	2	5
4	Grievances Outstanding at the end of the year	0	0	2



	TPA name	Genius India Insurance TPA Limited	Good Health Insurance TPA Limited	Health India Insurance TPA Services Private Limited
Sr. no.	Description	No. of grievances	No. of Grievances	No. of grievances
1	Grievances Outstanding at the beginning of the year	0	0	0
2	Grievances received during the year	0	0	2
3	Grievances resolved during the year	0	0	2
4	Grievances Outstanding at the end of the year	0	0	0



	TPA name	MDIndia Health Insurance TPA Private Limited	Medi Assist Insurance TPA Private Limited	Medsave Health Insurance TPA Limited
Sr. no.	Description	No. of Grievances	No. of Grievances	No. of grievances
1	Grievances Outstanding at the beginning of the year	0	0	0
2	Grievances received during the year	0	3	2
3	Grievances resolved during the year	0	3	2
4	Grievances Outstanding at the end of the year	0	0	0



	TPA name	Paramount Health Services & Insurance TPA Private Limited	Raksha Health Insurance TPA Private Limited	Safeway Insurance TPA Private Limited
Sr. no.	Description	No. of Grievances	No. of grievances	No. of grievances
1	Grievances Outstanding at the beginning of the year	0	0	0
2	Grievances received during the year	17	0	0
3	Grievances resolved during the year	17	0	0
4	Grievances Outstanding at the end of the year	0	0	0



	TPA name	United Health Care Parekh Insurance TPA Private Limited	Vidal Health Insurance TPA Private Limited	Vipul Medcorp Insurance TPA Private Limited
Sr. no.	Description	No. of Grievances	No. of grievances	No. of Grievances
1	Grievances Outstanding at the beginning of the year	0	0	0
2	Grievances received during the year	0	2	3
3	Grievances resolved during the year	0	2	3
4	Grievances Outstanding at the end of the year	0	0	0



TPA Name	Inhouse	Family Health Plan Insurance TPA Limited	Paramount Health Services & Insurance TPA Private Limited	Health India Insurance TPA Services Private Limited
Description	No. of claims	No. of claims	No. of claims	No. of claims
i) Outstanding number of claims at the beginning of the year	6987	1618	653	209
ii) Number of claims received during the year	146932	29526	20929	5820
iii) Number of claims paid during the year (also to specify % in brackets)	107788	24859	18678	5202
iv) Number of Claims repudiated during the year (also to specify % in brackets)	37003	4758	2196	536
v) Number of claims outstanding at end of the year	9128	1527	708	291



TPA Name	Medi Assist Insurance TPA Private Limited	Vipul Medcorp Insurance TPA Private Limited	Vidal Health Insurance TPA Private Limited	Raksha Health Insurance TPA Private Limited
Description	No. of claims	No. of claims	No. of claims	No. of claims
i) Outstanding number of claims at the beginning of the year	475	60	332	66
ii) Number of claims received during the year	18794	815	4488	2042
iii) Number of claims paid during the year (also to specify % in brackets)	17083	777	4146	1858
iv) Number of Claims repudiated during the year (also to specify % in brackets)	1337	78	430	160
v) Number of claims outstanding at end of the year	849	20	244	90



TPA Name	Medsave Health Insurance TPA Limited	India Health Insurance TPA Private Limited	United Health Care Parekh Insurance TPA Private Limited	Ericson Insurance TPA Private Limited
Description	No. of claims	No. of claims	No. of claims	No. of claims
i) Outstanding number of claims at the beginning of the year	56	40	63	14
ii) Number of claims received during the year	771	2582	141	1029
iii) Number of claims paid during the year (also to specify % in brackets)	732	2238	171	956
iv) Number of Claims repudiated during the year (also to specify % in brackets)	65	204	28	73
v) Number of claims outstanding at end of the year	30	180	5	14



TPA Name	Genius India Insurance TPA Limited	Good Health Insurance TPA Limited	East West Assist Insurance TPA Private Limited	Safeway Insurance TPA Private Limited
Description	No. of claims	No. of claims	No. of claims	No. of claims
i) Outstanding number of claims at the beginning of the year	17	25	0	0
ii) Number of claims received during the year	513	85	662	382
iii) Number of claims paid during the year (also to specify % in brackets)	485	93	586	315
iv) Number of Claims repudiated during the year (also to specify % in brackets)	38	9	39	36
v) Number of claims outstanding at end of the year	7	8	37	31

In- House

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	55634	100%	52154	100%	-	-	107788	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	th whom ins	-	-	-	-	-	-
Total	55634	100%	52154	100%	-	-	107788	100%

TPA wise

1. Family Health Plan Insurance TPA Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	24	100%	24835	100%	-	-	24859	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	24	100%	24835	100%	-	-	24859	100%

2. Paramount Health Services & Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	0	0	18678	100%	-	-	18678	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	18678	100%	-	-	18678	100%

3. Medi Assist Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	0	0.00%	17083	100%	-	-	17083	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	17083	100%	-	-	17083	100%

4. Health India Insurance TPA Services Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	0	0.00%	5202	100%	-	-	5202	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	5202	100%	-	-	5202	100%

5. Vipul Medcorp Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	0	0.00%	777	100%	-	-	777	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	777	100%	-	-	777	100%

6. Vidal Health Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	0	0.00%	4146	100%	-	-	4146	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	4146	100%	-	-	4146	100%

7. Raksha Health Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	0	0.00%	1858	100%	-	-	1858	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	1858	100%	-	-	1858	100%

8. Medsave Health Insurance TPA Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	0	0.00%	732	100%	-	-	732	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	732	100%	-	-	732	100%

9. MDIndia Health Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	0	0.00%	2238	100%	-	-	2238	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	2238	100%	-	-	2238	100%

10. United Health Care Parekh Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	0	0.00%	171	100%	-	-	171	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	171	100%	-	-	171	100%

11. Ericson Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	0	0.00%	956	100%	-	-	956	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	956	100%	-	-	956	100%

12. Genins India Insurance TPA Ltd

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	0	0.00%	485	100%	-	-	485	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	485	100%	-	-	485	100%

13. Good Health Insurance TPA Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	0	0.00%	93	100%	-	-	93	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	93	100%	-	-	93	100%

14. East West Assist Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	0	0.00%	586	100%	-	-	586	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	586	100%	-	-	586	100%

15. Safeway Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	0	0.00%	315	100%	-	-	315	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	315	100%	-	-	315	100%



In- House

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	16727	97%	19378	98%	-	-	36105	98%
between 1-3 months	537	3%	361	2%	-	-	898	2%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	17264	100%	19739	100%	-	-	37003	100%

TPA wise

1. Family Health Plan Insurance TPA Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	13	76%	4666	98%	-	-	4679	98%
between 1-3 months	4	24%	75	2%	-	-	79	2%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	17	100%	4741	100%	-	-	4758	100%

2. Paramount Health Services & Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	2081	95%	-	-	2081	95%
between 1-3 months	-	-	115	5%	-	-	115	5%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	2196	100%	-	-	2196	100%

3. Medi Assist Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	992	74%	-	-	992	74%
between 1-3 months	-	-	345	26%	-	-	345	26%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	1337	100%	-	-	1337	100%



4. Health India Insurance TPA Services Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	520	97%	-	-	520	97%
between 1-3 months	-	-	16	3%	-	-	16	3%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	536	100%	-	-	536	100%

5. Vipul Medcorp Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	59	76%	-	-	59	76%
between 1-3 months	-	-	19	24%	-	-	19	24%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	78	100%	-	-	78	100%

6. Vidal Health Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	397	92%	-	-	397	92%
between 1-3 months	-	-	33	8%	-	-	33	8%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	430	100%	-	-	430	100%

7. Raksha Health Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	140	88%	-	-	140	88%
between 1-3 months	-	-	20	13%	-	-	20	13%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	160	100%	-	-	160	100%



8. Medsave Health Insurance TPA Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	51	78%	-	-	51	78%
between 1-3 months	-	-	14	22%	-	-	14	22%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	65	100%	-	-	65	100%

9. MDIndia Health Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	178	87%	-	-	178	87%
between 1-3 months	-	-	26	13%	-	-	26	13%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	204	100%	-	-	204	100%

10. United Health Care Parekh Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	21	75%	-	-	21	75%
between 1-3 months	-	-	7	25%	-	-	7	25%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	28	100%	-	-	28	100%

11. Ericson Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	48	66%	-	-	48	66%
between 1-3 months	-	-	25	34%	-	-	25	34%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	73	100%	-	-	73	100%



12. Genins India Insurance TPA Ltd

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	35	92%	-	-	35	92%
between 1-3 months	-	-	3	8%	-	-	3	8%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	38	100%	-	-	38	100%

13. Good Health Insurance TPA Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	9	100%	-	-	9	100%
between 1-3 months	-	-	0	0	-	-	0	0%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	9	100%	-	-	9	100%

14. East West Assist Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	35	90%	-	-	35	90%
between 1-3 months	-	-	4	0	-	-	4	10%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	39	100%	-	-	39	100%

15. Safeway Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	18	50%	-	-	18	50%
between 1-3 months	-	-	18	1	-	-	18	50%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	36	100%	-	-	36	100%